



THE CITY OF SAN DIEGO

Local Assistance Center

Providing the Best Service Possible to Restore People's Lives

Revised 10/30/03 8:45AM

- **Location**
Scripps Ranch Recreation Center
11454 Blue Cypress Drive
San Diego, CA 92131
- **Central Phone Line**
619-570-1070
- **24 Hour Recorded Information**
858-549-1161, Ext. 126
- **Hours of Operation:**
Monday – Friday: 7 a.m. to 7 p.m.
Saturday – Sunday: 8 a.m. to 5 p.m.
- **Services**
 - Federal Emergency Management Agency (FEMA)
Housing Assistance, Repairing Homes, Rentals, Insurance Information
1-800-621-FEMA (3362)
<http://www.fema.gov/>
 - U.S. Small Business Administration (SBA)
Low Interest Loans for Residential and Business
1-800-488-5323
http://www.sba.gov/disaster_recov/index.html
 - City of San Diego Development Services
Demolition Permits 858-492-5070
Fire Damage Questions 858-492-5071
<http://www.sandiego.gov/development-services/>
 - City of San Diego Police Department
Crisis Intervention Counseling
619-531-2000
<http://www.sandiego.gov/police/>

- City of San Diego Water Department
Water, sewer, turn on & turn off, billing issues
619-515-3500
<http://www.sandiego.gov/water/>
- City of San Diego Environmental Services
Recycling, waste disposal, dead animals
858-694-7000
<http://www.sandiego.gov/environmental-services/>
- City of San Diego Community and Economic Development
Social services, homeless, child care, 6 – 6 Program
619-236-5990
<http://www.sandiego.gov/communityservices/index.shtml>
- City of San Diego Fire-Rescue Department
Brush & Weeds
619-533-4444
<http://www.sandiego.gov/fireandems/>
- San Diego Gas and Electric (SDG&E)
Disconnect Service, Restoration of Service
Planning for Permit Expedites
1-800-411-7343
New Service or Temporary Service
619-230-7800
<http://www.sdge.com/index.shtml>
- SBC
Free voice mail & temporary service
1-800-310-BELL (2355)
<http://www.sbc.com/>
- Cingular
Free phones for displaced residents
858-336-2568
<http://www.cingular.com/>
- Time Warner
Cable and Internet
858-695-3220
- Red Cross
Emergency Assistance
866-GET-INFO (866-438-4636)
<http://www.sdarc.org>

Other Off Site Agency Information

- Meals on Wheels
800-573-6467
<http://www.meals-on-wheels.org/>
- Public Health Centers
Locations for Immunizations 619-515-6583
TB/Communicable Disease Concerns 858-490-4400
- County of San Diego
Reassessment of Property Values
858-505-6262
- County Department of Environmental Health
Public food, housing & sanitation concerns
619-338-2379
<http://www.sdcountry.ca.gov/deh/>
- County Mental Health
Crisis Management
1-800-479-3339
- American Lung Association
Air Quality, Asthma
619-297-3901
http://www.lungusa.org/sandiego_imperial/
- District Attorney
Economic Fraud Division
619-531-4070
- Air Pollution Control Board
858-650-4550
<http://www.co.san-diego.ca.us/cnty/cntydepts/landuse/air/faq.html>
- City of San Diego
City Information Center
619-236-5555
<http://www.sandiego.gov/citizens-assistance/>
- County of San Diego
Health and Human Services
858-694-3900
<http://www2.sdcountry.ca.gov/hhsa/default.asp>
- San Diego County Aging and Independence Services
Assistance for Senior Citizens
1-800-510-2020
<http://www.agingandindependence.signonsandiego.com/>

- Better Business Bureau
Consumer guide to reputable companies
Tips on charitable giving
Information on scams
<http://www.sandiego.bbb.org/>
- St. Gregory's Church
11451 Blue Cypress Dr.
Open 8:30a.m. – 5 p.m.
The church has donated clothes, sporting goods, and food that can be picked up
by firestorm victims.
858-653-3540